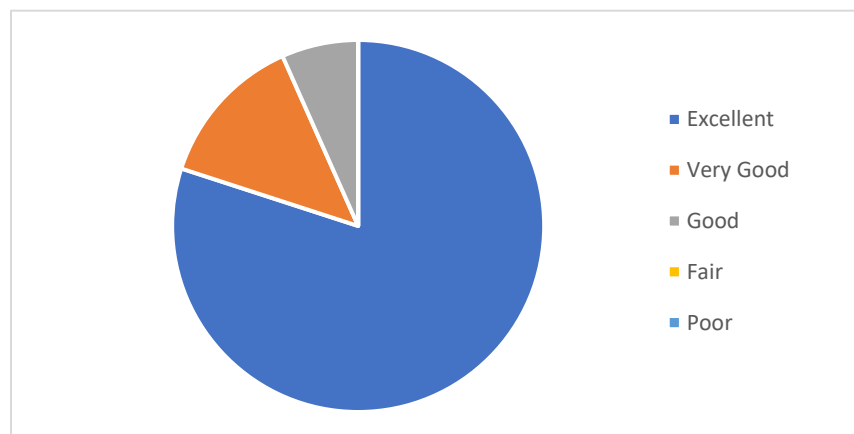


# Patient Satisfaction Survey 2019

98% of our customers rated our services as very good or excellent



### Where did we do best?

Service received from staff members

Taking away waste medications

Answering queries

### Where can we improve on?

Providing more information on healthy lifestyles

Action: We aim to promote healthy living by sending out more tailored information to people in certain disease categories.

**We Continue to strive to improve our services to you**